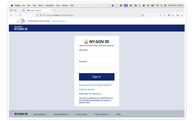
Key Moments

1. Creating Your Account
2. Sharing Your SSN
3. Verifying Your Identity

Creating Your Account

1 Landing Page

2 Create an Account



3 Choose Personal Account

4 Sign Up

5 Create Your Username

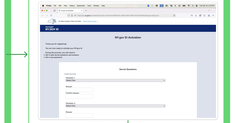
6 Share Your Address and Birthday

7 Confirm Your Information

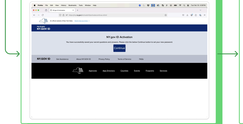
8 Check Your Email

9 Activation Email

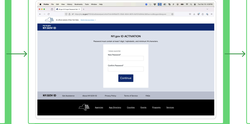
10 Create Secret Questions



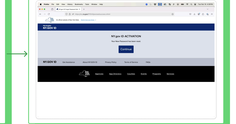
11 Successful Activation



12 Create Your Password



13 Password Confirmation

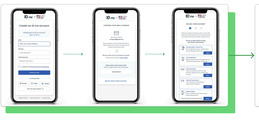


Sharing Your SSN

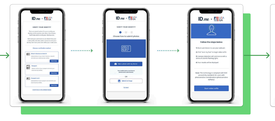
1 Enter Your SSN

Verifying Your Identity

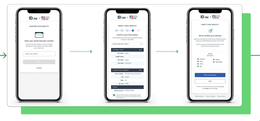
1 Create Account



2 Verify Identity

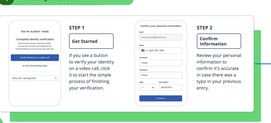


3 Social Security Number

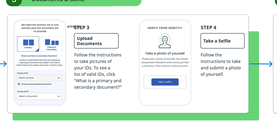


If Unable to Verify...

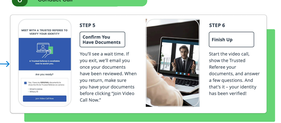
4 Initiating Video Call



5 Documents & Selfie



6 Conduct Call



OR

4b Verify In-person at an ID.me Kiosk